

Smart Governance and Performance Improvement of Latvian Municipalities

Predefined project of the Norway Grants 2009-2014,
program «Capacity-building and Institutional
Cooperation between Beneficiary State and Norwegian
Public Institutions, Local and Regional Authorities»

Ligita Pudža, project manager

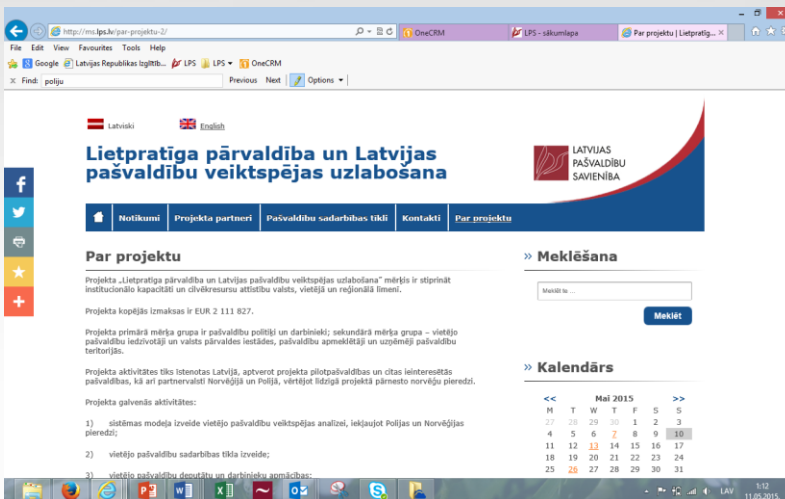
The aim of the project

To strengthen institutional capacity and development of human resources on the national, local and regional level, creating a sustainable benchlearning system in Latvia:

- To facilitates evidence based governance of municipalities, using data analysis and also experience of other local governments in dealing with comparable challenges;
- To improve own performance through sharing knowledge and information with other municipalities.

Benchlearning System Model for Latvian Municipalities

Description of the model and opinions for discussion –
elaborated and published on the project webpage:



The screenshot shows a web browser window displaying the project webpage. The page title is "Lietpratīga pārvaldība un Latvijas pašvaldību veikspējas uzlabošana". The page content includes a navigation menu with "Notikumi", "Projekta partneri", "Pašvaldību sadarbības tīkli", "Kontakti", and "Par projektu". The main content area is titled "Par projektu" and contains the following text:

Projekta "Lietpratīga pārvaldība un Latvijas pašvaldību veikspējas uzlabošana" mērķis ir stiprināt institucionālo kapacitāti un cilvēkresursu attīstību valstī, vietējā un reģionālā līmenī.

Projekta kopējās izmaksas ir EUR 2 111 827.

Projekta primārā mērķa grupa ir pašvaldību politiķi un darbinieki; sekundārā mērķa grupa – vietējo pašvaldību iedzīvotāji un valsts pārvaldes iestādes, pašvaldību apmeklētāji un uzņēmēji pašvaldību teritorijās.

Projekta aktivitātes tiks īstenotas Latvijā, apvienojot projekta pilotpašvaldības un citas ieinteresētās pašvaldības, kā arī partnervalsti Norvēģijā un Polijā, vērtējot līdzīgā projektā pārņemto norvēģu pieredzi.

Projekta galvenās aktivitātes:

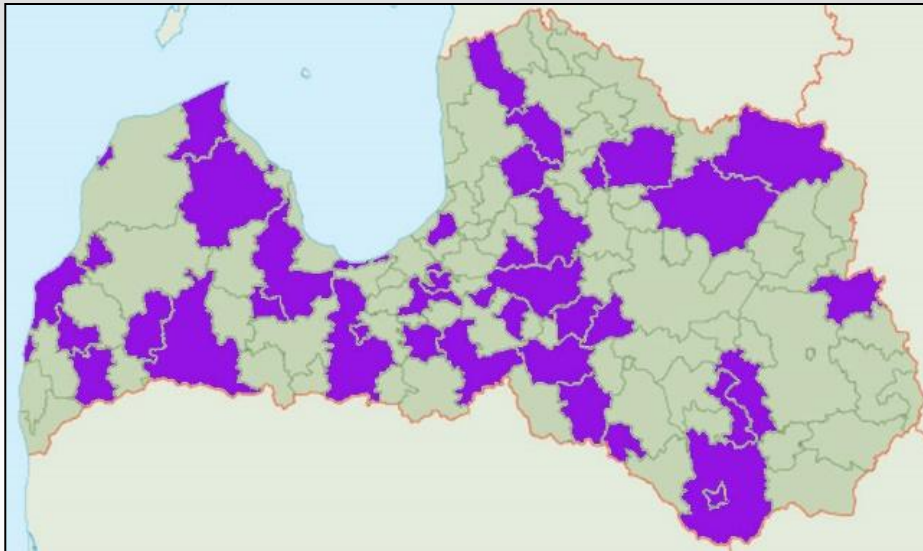
- 1) sistēmas modeļa izveide vietējo pašvaldību veikspējas analīzei, iekļaujot Polijas un Norvēģijas pieredzi;
- 2) vietējo pašvaldību sadarbības tīkla izveide;
- 3) vietējo pašvaldību deputātu un darbinieku apmācības.

On the right side of the page, there is a "Meklēšana" (Search) section with a search box and a "Meklēt" button, and a "Kalendārs" (Calendar) section showing the month of May 2015.

<http://ms.lps.lv/>

- **thematic cooperation networks of local governments** have been established:
 - Network for strategic management of local governments (N1);
 - Network for ensuring availability of social care and health care of local governments (N2);
 - Network for public services and housing policy of local governments (N3);
 - Network for education and culture of local governments (N4).
- **Data base BLIS (Benchlearning Information System)** elaborated

Networks of local governments



44 local
governments
were involved in
one or several
networks on
regular basis
(2014-2016)

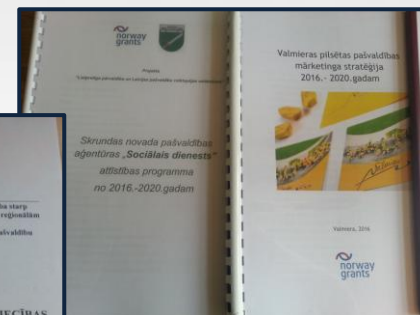
Local governments involved in networks

Ādaži municipality, Aknīste municipality, Aloja municipality, Alsunga municipality, Alūksne municipality, Amata municipality, Daugavpils city, Daugavpils municipality, Dundaga municipality, Durbe municipality, Gulbene municipality, Iecava municipality, Jaunpils municipality, Jaunjelgava municipality, Jelgava city, Jelgava municipality, Jūrmala city, Kārsava municipality, Kocēni municipality, Koknese municipality, Ķekava municipality, Lielvārde municipality, Liepāja city, Mālpils municipality, Ogre municipality, Pārgauja municipality, Pāvilosta municipality, Pļaviņas municipality, Preiļi municipality, Priekule municipality, Rauna municipality, Riebiņi municipality, Salaspils municipality, Saldus municipality, Skrunda municipality, Smiltene municipality, Stopiņi municipality, Talsi municipality, Tukums municipality, Valmiera city, Ventspils city, Ventspils municipality, Vecumnieki municipality, Viesīte municipality

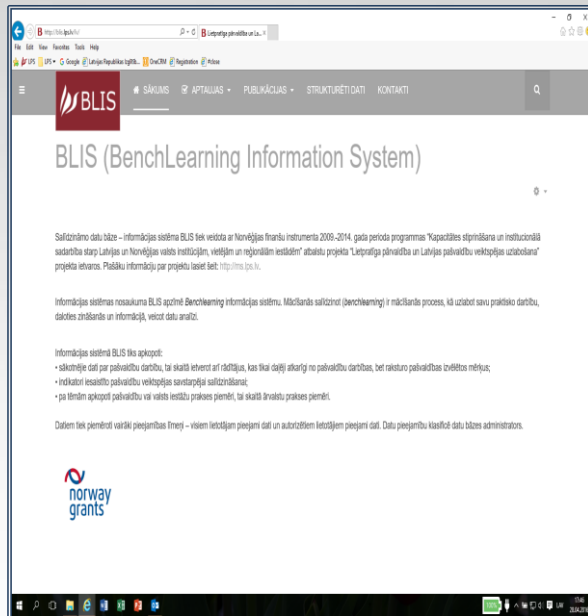
Networks of local governments



End products – marketing strategy, service improvement plan or branch strategy (81 documents developed)



Data base



Data base BLIS
(Benchlearning
Information System)
elaborated –

<http://blis.lps.lv>

Other accomplished results



- **Training seminars** on strategic management of local governments, on municipality investment attractiveness index on conducting costumers satisfaction surveys organized
- **2 study visits** to Norway and **2 study visits** to Poland organized
- **RAIM System supplemented** with new components
- Seminar on reception and integration of **asylum seekers** – Norwegian system and experience

Cooperation networks of local governments have proved to be successful instrument for enhancing institutional capacity of local governments -

the platform of discussions for exchange of experience among pilot municipalities, getting acquainted with innovative solutions in other municipalities and searching for the most appropriate solution for each local authority

Benchlearning – learning through comparing

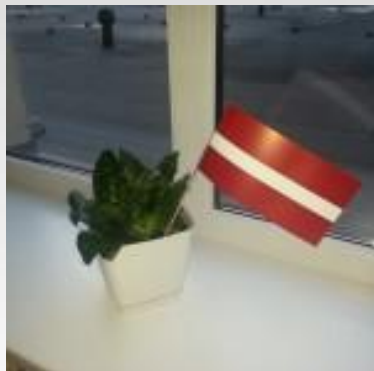
Benchlearning – learning through comparing

Input of invited speakers from Norway and Latvia and project experts – encouragement to look at own performance from a new angle and search for new possibilities for further development

Added value – network meetings in the regions / site visits

Project extension – till October 31, 2016

- Data base BLIS - additional functionality to be integrated
- 5 research papers for further development of Benchlearning system
- 2 manuals on Benchlearning system
- 5 seminars on Benchlearning system for non-pilot local governments
- 3 strategic partnerships to be developed
- Training seminars on effective team work for pilot municipalities
- Final conference – **9 September 2016** in Riga



Thank you!

<http://ms.lps.lv/>