

Latvian eGovernment - potential for crossborder collaboration to implement digital single market

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Agenda

- Digital Agenda for Baltics
- Where are we now?
- Future perspective..



Digital = boost for Single Market



ICT is changing Single Market

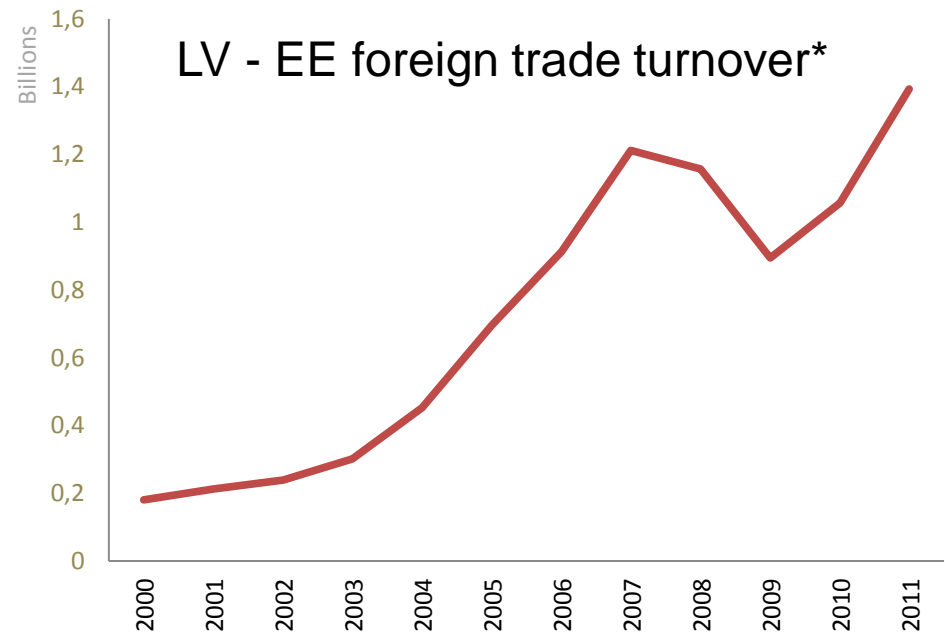
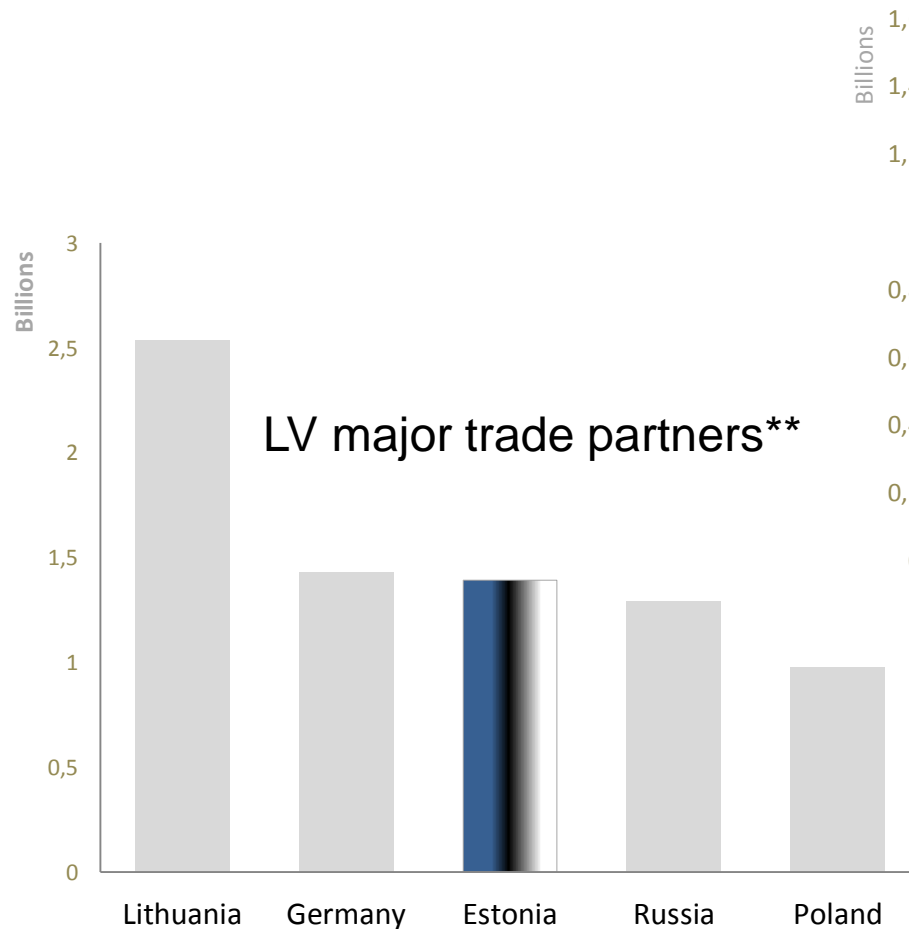
- ICT enabled benefits for Citizens and Businesses
- Development of Digital Single Market

Photo: Katarina Dandarova, Slovakia, generation1992.eu

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Latvia/Estonia - close partners

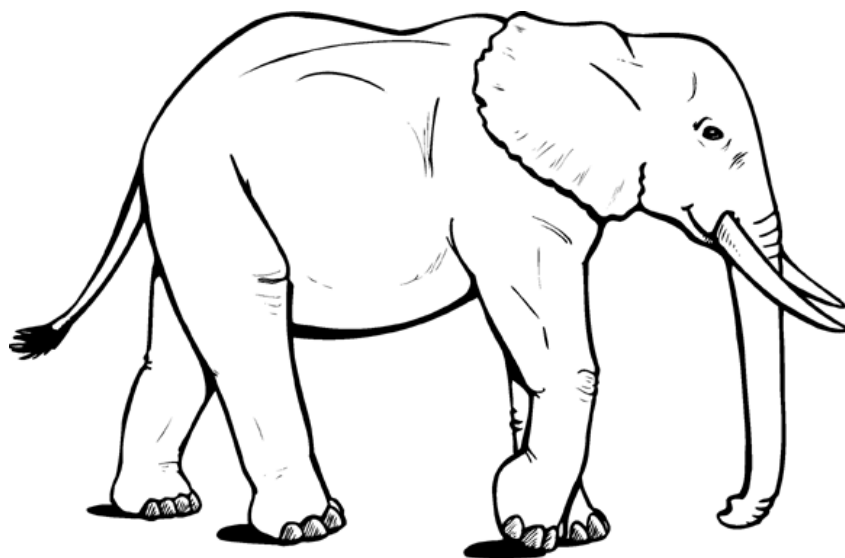


data.csb.gov.lv - *ATG03. Foreign trade turnover by major partners; **ATG02. Exports and imports by countries and territories

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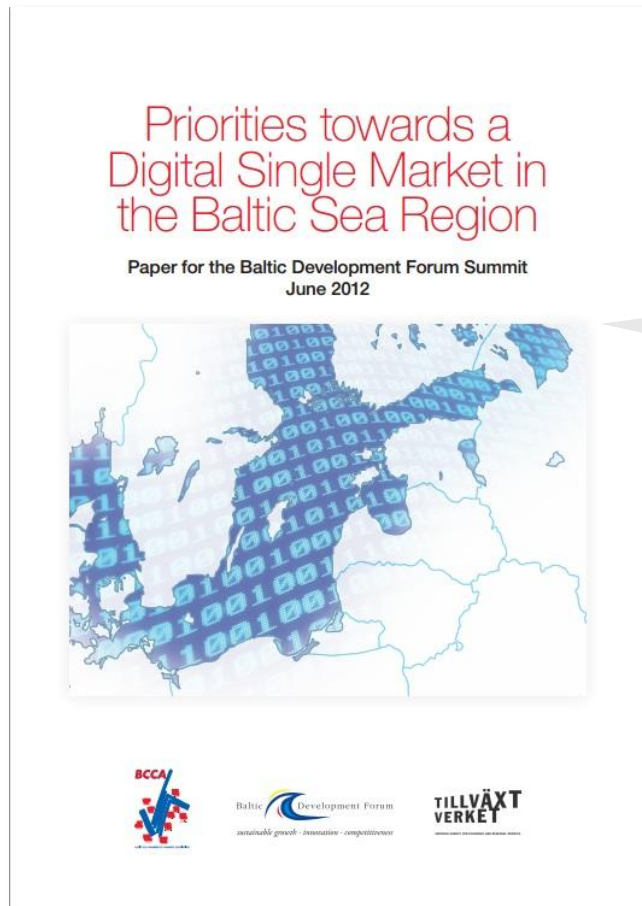


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eGovernment - core driver for DigitalSingleMarket in BSR



www.bsr2012.eu

- eiD and eCertificates;
- eProcurement;
- Interoperability (or common standards)



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Where are we now?

- State systems are ready for eServices

- State Revenue Service *95 % of procedures accessible online*
- Company Register *Online registration of company*
- Transport Register *Online permits, payments & notifications*
- Rural Support Service *eApplications and reports for projects*
- Social Security Agency *"My data" eServices and data exchange*

...

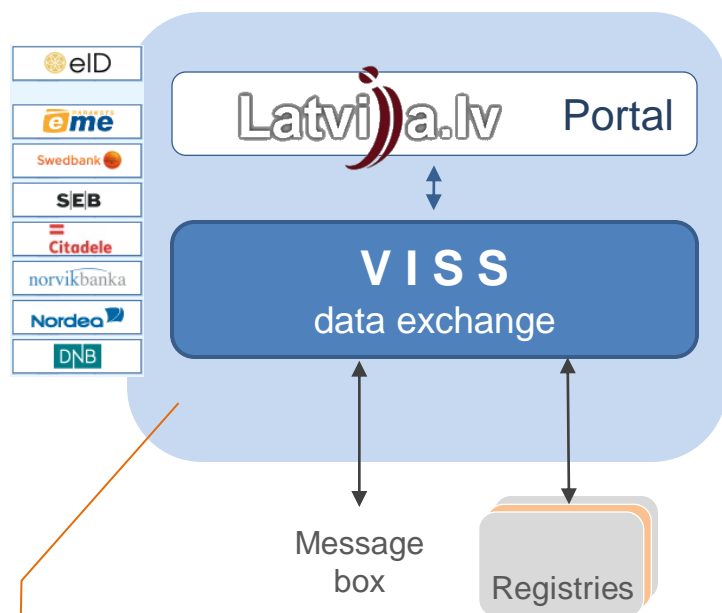
- eDocuments are widely accepted

- Mandatory for government institutions
- eDocuments issued in other MS accepted as well



Where are we now?

■ eGovernment Shared Services Platform



Crossborder ready

- Platform neutral middle layer
- Shared services (authentication, e-payments)
- Hosts citizen and institution message boxes
- Standardized contact point for crossborder connections



Application of Shared Services platform

1 Shared infrastructure

Single infrastructure and single eService for 10+ universities



2 Point of Single Contact

Submission to any government and municipal institution

A screenshot of the 'E-iesniegums iestādei' (E-application to the institution) web application. The interface is in Latvian. It shows a progress bar at the top with '1' and '2' steps. Below the progress bar, there is a message: 'Ar zvaigznīti (*) atzīmētie lauki ir jāaizpilda obligāti.' (Fields marked with an asterisk (*) are mandatory). The main form area is titled 'Iestādes un tēmas izvēle' (Institution and topic selection) and contains two dropdown menus: 'Iestāde' (Institution) and 'Tēma' (Topic). Below this, there is a section titled 'Iesnieguma satura aizpildīšana' (Filling in the application content) with a text input field for 'Iesnieguma nosaukums (par ko)' (Application name (about what)) and a larger text area for 'Iesnieguma saturs' (Application content).

3 High Impact eServices

Online Register of Enterprises

4 Crosssectoral eServices

5 registries in 1 eService

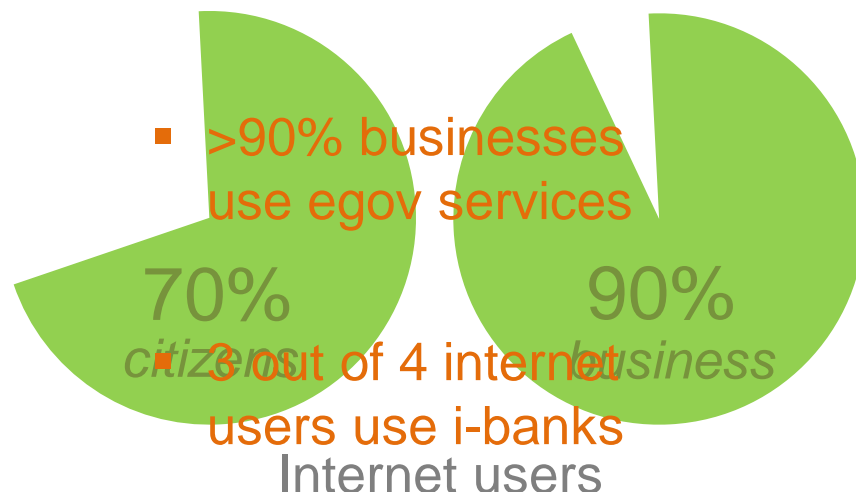


eEnabled citizens



eiD – From April, 2012

iBanks – still lead



data.csb.gov.lv - ITG04. Iedzīvotāji, kuri lieto internetu gada sākumā; ITG07. Interneta lietošana uzņēmumos ar darbinieku skaitu 10 un vairāk

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No one left behind – network of digital competence



Libraries – public access
and competence network

- 874 libraries
- WiFi equipped
- Trained librarians as tutors
and e-ambassadors

Future perspective - collaboration in different levels



Long Term

- Collaboration in EU wide activities,
 - eIDAS
 - eHealth or other projects
- Crossborder - criteria for next period eServices

Short and middle term

Bottom-up activities in key fields, e.g.:

- Mutual recognition of eSignatures and eiD's
- Mutual agreements with EE and LV eSignatures
- Data and information exchange



At the end of the day



1. Discuss practical steps to take to start a closer cooperation
2. Identify most mature/ promising initiatives for cooperation
3. Exchange contacts and agree on 1st step



Thank You



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